

CHICAGO TRANSIT AUTHORITY

# Phone NUMBERS

AT A GLANCE



May 2002

[www.transitchicago.com](http://www.transitchicago.com)

**cta**

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# General Numbers

## **RTA Travel Information (CTA, Pace, and Metra)**

Open 5:00 a.m. to 1:00 a.m., daily.

**Telephone:** 836-7000 **TTY:** 836-4949 (Call from any area code except 847. From 847, dial 312-836-7000.)

## **Customer Service**

Open 7:00 a.m. to 8:00 p.m., weekdays.

**Telephone:** 1-888-YOUR-CTA (968-7282)

**TTY:** 1-888-CTA-TTY1 (282-8891)

## **Lost and Found**

**Rail terminals:** 6:00 a.m. to 7:00 p.m., Mon.-Sat.

**Bus garages:** Open at all times.

## **Claims**

**Telephone:** (312) 664-7200, ext. 3280

Call any time; voice mail is available if closed.

## **Paratransit Operations – Special Services and Chicago Taxi Access Program (TAP) for persons with disabilities**

• For application, call RTA: 8:30 a.m. to 5:00 p.m., weekdays.

**Telephone:** (312) 917-4357 **TTY:** (312) 917-1338

• For information/brochures, call CTA:

7:00 a.m. to 6:00 p.m., weekdays.

**Telephone:** (312) 432-7025 **TTY:** (312) 432-7140

## **ADA Compliance Unit**

• For questions & information about mainline bus and rail accessibility for customers with disabilities.

**Telephone:** (312) 432-7051 **TTY:** (312) 432-7140

• Call CTA's Elevator Status Line for an update on rail station elevators that are out of service.

**Telephone:** 1-888-YOUR-CTA (press prompt 5 from the menu.)

## **CTA Headquarters**

**Telephone:** (312) 664-7200

**Merchandise Mart, 350 N. Wells, 7th Floor.**

**8:00 a.m. to 4:30 p.m., weekdays.**

Transit Card, Pass, and TAP sales.

## **CTA Merchandise – Gift Express Program**

**Telephone:** (312) 664-7200, ext. 3066

## **CTA Student Riding Permit Information**

**Telephone:** (312) 255-1818, ext. 5646

## **RTA Reduced Fare Permit applications for Seniors 65 & older and riders with disabilities:**

at Merchandise Mart and other locations.

**Telephone:** 836-7000 (Call from any area code except 847. From 847, dial 312-836-7000.)

# Bus Garages

\* = Certain Trips  
♿ = Lift Equipped Bus Route



**Vice President, Bus Operations:** Robert L. Smith, 120 N. Racine, Chicago, IL 60607  
**Telephone:** (312) 733-7000, ext. 6798 **Fax:** (312) 432-7199

## Archer Garage 2600 W. Pershing Rd. 60632

**General Manager:** Mary Beth Cobleigh-Beal

**Telephone:** (773) 847-1934 **TTY:** (773) 847-8153 **Fax:** (773) 927-0389

**Routes:** #35♿, #39♿, #43♿, #47♿, #49♿, #X49♿, #51♿, #52A♿, #53A♿, #53A♿, #54B♿\*, #55A♿, #55N, #62♿, #62H♿, #63W♿, #94♿, #120\*, #121\*, #122\*, #123\*, #125\*, #129♿\*, #165♿

## Chicago Ave. Garage 642 N. Pulaski Rd. 60624

**General Manager:** Robert Bravi

**Telephone:** (773) 265-0454 **TTY:** (773) 265-6153 **Fax:** (773) 265-1634

**Routes:** #19♿\*, #20♿, #33, #53♿, #54♿, #57♿, #65♿, #66♿, #70♿, #72♿, #73♿, #74♿, #76♿, #86♿\*, ♿121\*, #122\*, #128\*,

## Forest Glen Garage 5419 W. Armstrong Ave. 60646

**General Manager:** Fred Schein

**Telephone:** (773) 774-2666 **TTY:** (773) 774-5914 **Fax:** (773) 631-5441

**Routes:** #54A, #56♿, #56A♿, #64♿, #68♿, #69, #77♿, #78♿, #80♿, #X80♿, #81♿, #81W♿, #84♿, #85♿, #85A♿, #86♿\*, #88♿, #90♿, #90N♿, #91, #92♿, #152

## Kedzie Garage 358 S. Kedzie Ave. 60612

**General Manager:** James Jenkins

**Telephone:** (773) 826-0162 **TTY:** (773) 826-2222 **Fax:** (773) 265-3811

**Routes:** #7♿, #10♿, #12♿, #17♿, #18♿, #19♿\*, #21♿, #X21♿, #25♿, #37♿, #50♿, #52♿, #60♿, #82♿, #120\*, #121\*, #123\*, #124♿\*, #125\*, #126♿, #128\*, #129♿\*, #130♿, #151♿\*, #156, #157♿, #168♿

## North Park Garage 3112 W. Foster Ave. 60625

**General Manager:** Dennis Milicevic

**Telephone:** (773) 539-4640 **TTY:** (773) 539-0581 **Fax:** (773) 539-6133

**Routes:** #11♿, #22♿, #36♿, #49B♿, #93♿, #96, #97♿, #120\*, #121\*, #122\*, #123\*, #125\*, #135, #136, #145, #146, #147♿, #151♿\*, #152\*, #154, #155♿, #201♿, #202, #203♿, #204, #290

## 74th Garage 1815 W. 74th St. 60620

**General Manager:** Patti Hoyle-Heavens

**Telephone:** (773) 925-2500, x301 **TTY:** (773) 918-4664 **Fax:** (773) 918-4667

**Routes:** #8♿, #9♿, #44♿, #48, #54B♿\*, #55♿, #X55♿, #59♿, #63♿, #67♿, #75♿, #123\*

## 77th Garage 210 W. 79th St. 60620

**General Manager:** Robert Takagi

**Telephone:** (773) 874-7100 **TTY:** (773) 874-9741 **Fax:** (773) 874-5212

**Routes:** #1♿, #2♿, #3♿, #3L♿, #4♿, #6♿\*, #8A♿, #14\*, #24♿, #29♿, #49A♿, #71♿, #79♿, #87♿, #95W♿, #121\*, #122\*, #127♿\*

## 103rd Garage 1702 E. 103rd St. 60617

**General Manager:** Cary Morgen

**Telephone:** (773) 978-7940 **TTY:** (773) 978-5758 **Fax:** (773) 933-1060

**Routes:** #N5♿, #6♿\*, #14\*, #27♿, #28♿, #30♿, #34♿, #95E♿, #100♿, #103♿, #106♿, #108♿, #111♿, #112♿, #119♿, #120\*, #121\*, #127♿\*, #169, #170, #171, #172, #173

# Rail



**Vice President, Rail Operations:** William R. Mooney, 120 N. Racine, Chicago, IL 60607  
**Telephone:** (312) 733-7000, ext. 6800    **Fax:** (312) 432-7136

## Blue Line

**General Manager:** John A. Hruby  
5700 N. Des Plaines River Rd. (Rosemont Shop)  
Rosemont 60018  
**Telephone:** (847) 692-7271  
**TTY:** (847) 692-6290                      **Fax:** (847) 698-6993

### O'Hare Airport Terminal

Lower level, between terminals 2 and 3  
**Transportation Manager/Lost & Found:**  
**Telephone:** (773) 686-0785  
**Fax:** (773) 601-8907

### Forest Park Terminal

711 S. Desplaines Ave., Forest Park 60130  
**Transportation Manager/Lost & Found:**  
**Telephone:** (708) 366-5115  
**TTY:** (708) 366-5144                      **Fax:** (708) 366-5338

### 54/Cermak Terminal

2134 S. 54th Ave., Cicero 60804  
**Transportation Manager/Lost & Found:**  
**Telephone:** (708) 863-3794  
**TTY:** (708) 863-3754                      **Fax:** (708) 863-5607

## Purple, Red & Yellow Lines

**General Manager:** Romayne Brown  
7535 N. Hermitage Ave. (Howard Terminal)  
Chicago 60626  
**Telephone:** (773) 508-5745  
**Fax:** (773) 508-9215

### Howard Terminal

7535 N. Hermitage Ave., Chicago 60626  
**Transportation Manager/Lost & Found:**  
**Telephone:** (773) 508-9118  
**Fax:** (773) 508-5763

### 95/Dan Ryan Terminal

14 W. 95th St., Chicago 60628  
**Transportation Manager/Lost & Found:**  
**Telephone:** (773) 264-2578  
**Fax:** (773) 264-6522

## Brown, Green & Orange Lines

**General Manager:** William C. Platt  
Merchandise Mart - Rm. 754  
**Telephone:** (312) 664-7200, ext. 8413  
**Fax:** (312) 432-7066

## Brown Line

**Kimball Terminal**  
3349 W. Lawrence Ave., Chicago 60625  
**Transportation Manager/Lost & Found:**  
**Telephone:** (773) 539-3434  
**TTY:** (773) 539-2612                      **Fax:** (773) 267-0251

## Green Line

**Harlem Terminal**  
1 S. Harlem Ave., Forest Park 60130  
**Transportation Manager/Lost & Found:**  
**Telephone:** (708) 366-0083  
**Fax:** (708) 771-3018

### Ashland/63 Terminal

6319 S. Ashland Ave., Chicago 60636  
**Transportation Manager/Lost & Found:**  
**Telephone:** (773) 925-2863  
**Fax:** (773) 434-6458

## Orange Line

**Midway Terminal**  
4612 W. 59th St., Chicago 60629  
**Transportation Manager/Lost & Found:**  
**Telephone:** (773) 581-9281  
**TTY:** (773) 581-8867                      **Fax:** (773) 581-9365