

# PHONE NUMBERS



# AT A GLANCE

- Public Information
- Bus Garages
- Rail Terminals

November, 1997

Visit our Web Site at:  
<http://www.transitchicago.com>



# General Numbers

## AREA CODE 312 UNLESS NOTED

### **Travel Center for CTA, Pace, and Metra**

Open 5:00 a.m. to 1:00 a.m. every day.

**Telephone:** 836-7000      **TTY:** 836-4949

Call from any city or suburban area code.

Maps/brochures/timetables can be mailed.

### **Customer Service Hot Line**

**(complaints, suggestions, inquiries)**

Open 7:00 a.m. to 8:00 p.m. weekdays.

Or leave a voice mail message after hours.

**Telephone:** 1-888-YOUR-CTA (968-7282)

**TTY:** 1-888-CTA-TTY1 (282-8891)

### **Lost and Found**

**Rail terminals:** Open 6:00 a.m. to 7:00 p.m.

Weekdays and Saturday.

**Bus garages:** Open at all times.

### **Claims**

**Telephone:** 664-7200, ext. 3211.

Call anytime; voice mail available if closed.

### **Paratransit Operations—Special Services and Chicago Taxi Access Program (TAP) for persons with disabilities**

- For application, call RTA:

Open 8:30 a.m. to 5:00 p.m. Weekdays.

**Telephone:** 917-4357      **TTY:** 917-1338

- For information/brochures, call CTA:

Open 8:00 a.m. to 4:30 p.m. Weekdays.

**Telephone:** 432-7025      **TTY:** 432-7140

### **CTA Headquarters**

**Telephone:** 664-7200

**Merchandise Mart, 350 N. Wells, 7th Floor.**

**Offices open 8:00 a.m. to 4:30 p.m. weekdays.**

Transit Card and pass sales: 8:00 a.m. to 4:00 p.m.

### **Marketing**

- Promotions/group trips, 664-7200, ext. 3325
- Historical materials, 664-7200, ext. 3314
- Bulk orders of maps, 664-7200, ext. 3585

### **CTA Student Riding Permit applications**

are obtained and processed through schools.

### **RTA Reduced Fare Permit applications for:**

- Seniors 65 & older — at Merchandise Mart and other locations. Call Travel Center.
- Persons with disabilities — call 836-7000



# Bus Garages

\* = Certain Trips  
♿ = Lift Equipped Bus Route



## Archer Garage

2600 W. Pershing Rd. 60632

**General Manager:** Michael Hennessy

**Telephone:** (773) 847-1934

**TTY:** (773) 847-8153

**Fax:** (773) 927-0389

**Routes:** #35♿, #39♿, #43, #47♿, #49♿, #51♿, #52A♿, #53A♿, #54B♿, #55A♿, #55N, #62♿, #62H♿, #63W, #94, #123\*, #129, #165.

## Chicago Ave. Garage

642 N. Pulaski Rd. 60624

**General Manager:** Derrick Robinson, Sr.

**Telephone:** (773) 265-0454

**TTY:** (773) 265-6153

**Fax:** (773) 265-1634

**Routes:** #19♿, #20♿, #33, #53♿, #54♿, #57, #65, #66♿, #70♿, #72♿, #73, #74♿, #76♿, #121\*, #128.

## Forest Glen Garage

5419 W. Armstrong Av. 60646

**General Manager:** Ronald Catanzaro

**Telephone:** (773) 774-2666

**TTY:** (773) 774-5914

**Fax:** (773) 631-5441

**Routes:** #54A, #56♿, #56A♿, #64♿, #68, #69, #77♿, #78♿, #80♿, #81♿, #81W, #84♿, #85♿, #85A, #86♿, #88♿, #90♿, #90N♿, #91, #92♿, #152, #154\*.

## Kedzie Garage

358 S. Kedzie Av. 60624

**General Manager:** Jeff Brady

**Telephone:** (773) 826-0162

**TTY:** (773) 826-2222

**Fax:** (773) 265-3812

**Routes:** #7♿, #10♿, #12♿, #17, #18♿, #21♿, #25, #37♿, #50, #52♿, #60♿, #82, #120\*, #121\*, #125\*, #126, #130♿, #151\*♿, #156, #157.

## North Park Garage

3112 W. Foster Av. 60659

**General Manager:** Richard Winston

**Telephone:** (773) 539-4640

**TTY:** (773) 539-0581

**Fax:** (773) 539-6133

**Routes:** #11♿, #22♿, #36, #49B♿, #93, #96, #97♿, #120\*, #121\*, #122\*, #123\*, #125\*, #135, #136, #145, #146, #147, #151\*♿, #154\*, #155♿, #201♿, #202, #203♿, #204.

## 74th Garage

1815 W. 74th St. 60620

**General Manager:** Walter Alexander

**Telephone:** (773) 925-2500

**TTY:** (773) 914-4664

**Fax:** (773) 918-4668

**Routes:** #8♿, #9♿, #44, #48, #55♿, #59, #63♿, #67♿, #75.

## 77th Garage

210 W. 79th St. 60620

**General Manager:** Hugh Short

**Telephone:** (773) 874-7100

**TTY:** (773) 874-9741

**Fax:** (773) 874-5212

**Routes:** #1♿, #2, #3♿, #4♿, #6\*, #8A♿, #14\*, #24, #29♿, #49A♿, #71, #79♿, #87♿, #95W♿, #121\*, #122\*, #127\*.

## 103rd Garage

1702 E. 103rd St. 60617

**General Manager:** William Platt

**Telephone:** (773) 978-7940

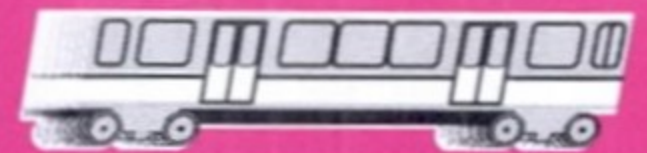
**TTY:** (773) 978-5758

**Fax:** (773) 978-1315

**Routes:** #N5♿, #6\*, #14\*, #27♿, #28♿, #30, #34♿, #95E♿, #100, #103, #106♿, #108, #111♿, #112, #119♿, #120\*, #121\*, #127\*.



# Rail



## **Blue Line** (O'Hare-Congress-Douglas)

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### **O'Hare Airport Terminal**

Lower level, between terminals 2 and 3

**Transportation Manager/Lost & Found:**

**Telephone:** (773) 686-0785

**Fax:** (773) 601-8907

### **Forest Park Terminal**

711 S. Desplaines Av., Forest Park 60130

**Transportation Manager/Lost & Found:**

**Telephone:** (708) 366-5115

**TTY:** (708) 366-5144      **Fax:** (708) 366-5338

### **54/Cermak Terminal**

2134 S. 54th Av., Cicero 60650

**Transportation Manager/Lost & Found:**

**Telephone:** (708) 863-3794

**TTY:** (708) 863-3754      **Fax:** (708) 863-5607

### **Rosemont Shop**

5700 N. Des Plaines River Rd., Rosemont 60018

**General Manager:** Mark Dundovich

**Telephone:** (847) 692-7271

**TTY:** (847) 692-6290      **Fax:** (847) 698-6993

## **Brown Line** (Ravenswood)

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### **Kimball Terminal**

3349 W. Lawrence Av., 60625

**Transportation Manager/Lost & Found:**

**Telephone:** (773) 539-3434

**TTY:** (773) 539-2612      **Fax:** (773) 267-0251

**General Manager:** Patrick Loftus

**Telephone:** (773) 539-0622

**TTY:** (773) 539-2612      **Fax:** (773) 539-1691

## **Green Line**

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(Lake-Englewood-Jackson Park)

### **Harlem Terminal**

1 S. Harlem Av., Forest Park 60130

**Transportation Manager/Lost & Found:**

**Telephone:** (708) 366-0083

**Fax:** (708) 771-3018

**General Manager:** Bea Hicks

**Telephone:** (312) 432-7100

**Fax:** (312) 432-7066

### **Ashland/63 Terminal**

6319 S. Ashland Av., 60636

**Transportation Manager/Lost & Found:**

**Telephone:** (773) 925-2863

**Fax:** (773) 434-6458

## **Orange Line** (Midway)

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### **Midway Terminal**

4612 W. 59th St., 60629

**Transportation Manager/Lost & Found:**

**Telephone:** (773) 581-9281

**TTY:** (773) 581-8867      **Fax:** (773) 581-9365

**General Manager:** Leon Fields

**Telephone:** (773) 581-5635

**TTY:** (773) 581-8867      **Fax:** (773) 581-8586

**Purple Line** (Evanston),  
**Red Line** (Howard-Dan Ryan),  
**Yellow Line** (Skokie Swift)

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### **Howard Terminal**

7535 N. Hermitage Av., 60626

**Transportation Manager/Lost & Found:**

**Telephone:** (773) 262-4163

**TTY:** (773) 262-9384      **Fax:** (773) 262-8777

### **95/Dan Ryan Terminal**

14 W. 95th St., 60628

**Transportation Manager/Lost & Found:**

**Telephone:** (773) 264-2578

**TTY:** (773) 264-8963      **Fax:** (773) 264-6522

**General Manager:** William Nichols

**Telephone:** (773) 928-8312

**TTY:** (773) 264-9881      **Fax:** (773) 928-8511