

CTA Phone Numbers at a Glance



- Public Information
- Bus Garages
- Rail Terminals



June 1995

General Numbers

Travel Information for CTA, Pace, Metra

Open 5:00 am to 1:00 am every day.

Telephone: (312), (708), (815) 836-7000

TTY: (312) 836-4949

Customer Assistance –for complaints, commendations, suggestions, inquiries.

Open 8:00 am to 4:30 pm Weekdays.

Telephone: (312) 664-7200, then press 1

TTY: (312) 664-2535

When Customer Assistance is closed, bus garages **ONLY** may be contacted directly.

Lost and Found –call number shown for bus garage or rail terminal.

Rail terminals: Open 6:00 am to 7:00 pm Weekdays and Saturday.

Bus garages: Open at all times.

Marketing

- For promotions and group trips, call (312) 664-7200, ext. 3375.

- For historical materials, call (312) 664-7200, ext. 3310.

Open 8:00 am to 4:30 pm Weekdays.

Claims –for claims involving CTA, call

(312) 664-7200, ext. 3211.

Call anytime: voice mail available when office closed.

Paratransit Operations –Special Services and Chicago Taxi Access Program (TAP) for persons with disabilities

- For application, call RTA:
Open 8:30 am to 5:00 pm Weekdays.

Telephone: (312) 917-4357

TTY: (312) 917-1338

- For information/brochures, call CTA:
Open 8:00 am to 4:30 pm Weekdays.

Telephone: (312) 521-1154

TTY: (312) 521-1153

CTA Headquarters

Merchandise Mart, 350 N. Wells, 7th Floor.

Offices open 8:00 am to 4:30 pm weekdays.

Token and Accommodation pass sales:

8:00 am to 4:00 pm. Switchboard open 24 hours.

Telephone: (312) 664-7200

TTY: (312) 664-2535 (during office hours)

Bus Garages

* = Certain Trips
♿ = Lift Equipped Bus Route



Archer Garage

2600 W. Pershing Rd. 60632

General Manager: Michael Hennessy

Telephone: (312) 847-1934

TTY: (312) 847-8153

Fax: (312) 927-0389

Routes: #15♿, #31, #32♿, #35♿, #39♿, #43, #47♿, #49, #51♿, #52A, #53A, #54B♿, #55A♿, #55N, #62♿, #62H♿, #63W, #94, #99, #123*, #129, #164, #165.

Chicago Avenue Garage

642 N. Pulaski Rd. 60624

General Manager: Derrick Robinson

Telephone: (312) 265-0454

TTY: (312) 265-6153

Fax: (312) 265-1634

Routes: #16, #19♿, #20♿, #23, #33, #53, #54♿, #57, #65, #66♿, #70, #72♿, #73, #74♿, #76♿, #121*, #128, #131♿.

Forest Glen Garage

5419 W. Armstrong Av. 60646

General Manager: Ronald Cantanzaro

Telephone: (312) 774-2666

TTY: (312) 774-5914

Fax: (312) 631-5441

Routes: #41, #54A, #56♿, #56A♿, #64♿, #68, #69, #77♿, #78♿, #80, #81♿, #81W, #84♿, #85♿, #85A, #86♿, #88♿, #90♿, #90N♿, #91, #92♿, #152, #154*.

Kedzie Garage

358 S. Kedzie Av. 60624

General Manager: Jeff Brady

Telephone: (312) 826-0162

TTY: (312) 826-2222

Fax: (312) 722-4710

Routes: #7♿, #12, #17, #18♿, #21♿, #25, #37, #50, #52♿, #60♿, #82, #120*, #121*, #122*, #123*, #125*, #126, #130♿, #151*♿, #156, #157.

North Park Garage

3112 W. Foster Av. 60659

General Manager: Richard Winston

Telephone: (312) 539-4640

TTY: (312) 539-0581

Fax: (312) 539-6133

Routes: #11♿, #22♿, #36, #49B♿, #93, #96, #97♿, #120*, #121*, #122*, #123*, #125*, #135, #136, #145, #146, #147, #151*♿, #154*, #155♿, #201♿, #202, #203♿, #204.

74th Garage

1815 W. 74th St. 60620

General Manager: Walter Alexander

Telephone: (312) 925-2500

TTY: (312) 914-4664

Fax: (312) 914-6447

Routes: #8, #9, #38, #42, #44, #48, #55, #59, #63, #67, #75, #110.

77th Garage

210 W. 79th St. 60620

General Manager: Hugh Short

Telephone: (312) 874-7100

TTY: (312) 874-9741

Fax: (312) 874-5212

Routes: #1♿, #2, #3♿, #4, #6*, #8A♿, #14*, #24, #29♿, #49A, #71, #79♿, #87, #95W♿, #120*, #121*, #122*, #127*

103rd Garage

1702 E. 103rd St. 60617

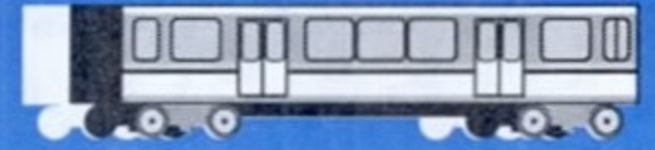
General Manager: William Platt

Telephone: (312) 978-7940

TTY: (312) 978-5758

Fax: (312) 933-1060

Routes: #5♿, #6*, #14*, #27♿, #28♿, #30, #34♿, #95E♿, #100, #103, #104, #106♿, #108, #111, #112, #119♿, #120*, #121*, #127*



Blue Line (O'Hare-Congress-Douglas)

Rosemont Shop

5800 N. River Rd., Rosemont 60018

General Manager: Mark Dundovich

Telephone: (708) 692-7271

TTY: (708) 692-6290 **Fax:** (708) 698-6993

O'Hare Airport Terminal

Lower level, between terminals 2 and 3

Transportation Managers' Office:

Telephone: (312) 686-0785

TTY: (312) 686-1805 **Fax:** (312) 601-8907

Desplaines Terminal

711 S. Desplaines Av., Forest Park 60130

Transportation Managers' Office:

Telephone: (708) 366-5115

TTY: (708) 366-5144 **Fax:** (708) 366-5338

54th/Cermak Terminal

2134 S. 54th Av., Cicero 60650

Transportation Managers' Office:

Telephone: (708) 863-3794

TTY: (708) 863-3754 **Fax:** (708) 863-5607

Brown Line (Ravenswood)

Kimball Terminal

3349 W. Lawrence Av., 60625

General Manager: Bea Hicks

Telephone: (312) 539-0622

TTY: (312) 539-2612 **Fax:** (312) 539-1691

Transportation Managers' Office:

Telephone: (312) 539-3434

TTY: (312) 539-2612 **Fax:** (312) 267-0251

Orange Line (Midway)

Midway Terminal

4612 W. 59th St., 60629

General Manager: Leon Fields

Telephone: (312) 581-5635

TTY: (312) 581-8867 **Fax:** (312) 581-8586

Transportation Managers' Office:

Telephone: (312) 581-9281

TTY: (312) 581-8867 **Fax:** (312) 581-9365

Purple Line (Evanston),

Red Line (Howard-Dan Ryan),

Yellow Line (Skokie Swift)

95th Terminal

14 W. 95th St., 60628

General Manager: William Nichols

Telephone: (312) 928-8312

TTY: (312) 264-9881 **Fax:** (312) 928-8511

Transportation Managers' Office:

Telephone: (312) 264-2578

TTY: (312) 264-8963 **Fax:** (312) 264-6522

Howard Terminal

7535 N. Hermitage Av., 60626

Transportation Managers' Office:

Telephone: (312) 262-4163

TTY: (312) 262-9384 **Fax:** (312) 262-8777