

# CTA Phone Numbers at a Glance



 **cta**



# General Numbers

## Travel Information

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For CTA, Pace, Metra.

Open 5:00 am to 1:00 am every day.

**Telephone:** (312), (708), (815) 836-7000

**TTY:** (312) 836-4949

## Customer Assistance

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For complaints, commendations, suggestions, inquiries.

Open 8:00 am to 4:30 pm weekdays.

**Telephone:** (312) 664-7200, then press 1

**TTY:** (312) 664-2535

When Customer Assistance is closed, bus garages **ONLY** may be contacted at the numbers shown.

## Lost and Found

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Call number shown for bus garage or rail terminal.

**Rail terminals:** Open 6:00 am to 7:00 pm weekdays and Saturday.

**Bus garages:** Open at all times.

## Special Services

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Door-to-Door bus service and Chicago Taxi Access Program.

- For application:

Open 8:30 am to 5:00 pm weekdays

**Telephone:** (312) 917-4357

**TTY:** (312) 917-1338

- For information/brochures:

Open 8:00 am to 4:30 pm weekdays

**Telephone:** (312) 521-1154

**TTY:** (312) 521-1153

## CTA Headquarters

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Merchandise Mart, 350 N. Wells, 7th Floor.

Offices open 8:00 am to 4:30 pm weekdays.

Pass/token sales 8:00 am to 4:00 pm weekdays.

Switchboard open at all times.

**Telephone:** (312) 664-7200

**TTY:** (312) 664-2535 (during office hours)



# Bus Garages

♿ = Lift Equipped Bus Route



## Archer Garage

2600 W. Pershing Rd. 60632

**General Manager:** Mike Hennessy

**Telephone:** (312) 847-1934

**TTY:** (312) 847-8153

**Fax:** (312) 927-0389

**Routes:** #15♿, #31, #32♿, #35♿, #39♿, #43, #47♿, #51♿, #53A, #54B♿, #55A♿, #55N, #62♿, #62H♿, #63W, #94, #99, #129, #164, #165.

## Chicago Avenue Garage

642 N. Pulaski Rd. 60624

**General Manager:** Derrick Robinson

**Telephone:** (312) 265-0454

**TTY:** (312) 265-6153

**Fax:** (312) 265-1634

**Routes:** #16, #19♿, #20♿, #23, #33, #53, #54♿, #57, #65, #66♿, #70, #72♿, #73, #74♿, #76♿, #128, #131♿.

## Forest Glen Garage

5419 W. Armstrong Av. 60646

**General Manager:** Thomas Reilly

**Telephone:** (312) 774-2666

**TTY:** (312) 774-5914

**Fax:** (312) 631-5441

**Routes:** #41, #54A, #56♿, #56A♿, #64♿, #68, #69, #77♿, #78♿, #80, #81♿, #81W, #84♿, #85♿, #85A, #86♿, #88♿, #90♿, #90N♿, #91, #92♿, #152, #154.

## Kedzie Garage

358 S. Kedzie Av. 60624

**General Manager:** Jeff Brady

**Telephone:** (312) 826-0162

**TTY:** (312) 826-2222

**Fax:** (312) 722-4710

**Routes:** #7♿, #12, #17, #18♿, #21♿, #25, #37, #50, #52♿, #60♿, #82, #120, #121, #122, #123, #125, #126, #130♿, #135, #151♿, #156, #157.

## North Park Garage

3112 W. Foster Av. 60659

**General Manager:** Richard Winston

**Telephone:** (312) 539-4640

**TTY:** (312) 539-0581

**Fax:** (312) 539-6133

**Routes:** #11♿, #22♿, #36, #49B♿, #93, #96, #97♿, #120, #121, #122, #123, #135, #136, #145, #146, #147, #151♿, #154, #155, #156, #201♿, #202, #203, #204♿.

## 69th Garage

1601 W. 69th St. 60636

**General Manager:** Walter Alexander

**Telephone:** (312) 925-2500

**TTY:** (312) 925-5480

**Fax:** (312) 434-8104

**Routes:** #8, #9, #38, #42, #44, #48, #49, #52A, #55, #59, #63, #67, #75, #110.

## 77th Garage

210 W. 79th St. 60620

**General Manager:** Hugh Short

**Telephone:** (312) 874-7100

**TTY:** (312) 874-9741

**Fax:** (312) 874-5212

**Routes:** #1♿, #2, #3♿, #4, #6, #8A♿, #14, #24, #29♿, #49A, #71, #79♿, #87, #95W♿, #120, #121, #122, #127.

## 103rd Garage

1702 E. 103rd St. 60617

**General Manager:** William Platt

**Telephone:** (312) 978-7940

**TTY:** (312) 978-5758

**Fax:** (312) 933-1060

**Routes:** #5♿, #6, #14, #27♿, #28♿, #30, #34♿, #95E♿, #100, #103, #104, #106♿, #108, #111, #112, #119♿, #120, #121, #127.





## **Blue Line** (O'Hare-Congress-Douglas)

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### **Rosemont Shop**

5800 N. River Rd., Rosemont 60018

**General Manager:** Mark Dundovich

**Telephone:** (708) 692-7271

**TTY:** (708) 692-6290      **Fax:** (708) 698-6993

### **O'Hare Terminal**

O'Hare Airport

Lower level, between terminals 2 and 3

**Transportation Managers' Office:**

**Telephone:** (312) 686-0785

**TTY:** (312) 686-1805      **Fax:** (312) 601-8907

### **Desplaines Terminal**

711 S. Desplaines Av., Forest Park 60130

**Transportation Managers' Office:**

**Telephone:** (708) 366-5115

**TTY:** (708) 366-5144      **Fax:** (708) 366-5338

### **54th/Cermak Terminal**

2134 S. 54th Av., Cicero 60650

**Transportation Managers' Office:**

**Telephone:** (708) 863-3794

**TTY:** (708) 863-3754      **Fax:** (708) 863-5607

## **Brown Line** (Ravenswood)

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### **Kimball Terminal**

3349 W. Lawrence Av., 60625

**General Manager:** Bea Hicks

**Telephone:** (312) 539-0622

**TTY:** (312) 539-2612      **Fax:** (312) 539-1691

**Transportation Managers' Office:**

**Telephone:** (312) 539-3434

**TTY:** (312) 539-2612      **Fax:** (312) 267-0251

## **Orange Line** (Midway)

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### **Midway Terminal**

4612 W. 59th St., 60629

**General Manager:** Leon Fields

**Telephone:** (312) 581-5635

**TTY:** (312) 581-8867      **Fax:** (312) 581-8586

**Transportation Managers' Office:**

**Telephone:** (312) 581-9281

**TTY:** (312) 581-8867      **Fax:** (312) 581-9365

**Purple Line** (Evanston),

**Red Line** (Howard-Dan Ryan),

**Yellow Line** (Skokie Swift)

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### **95th Terminal**

14 W. 95th St., 60628

**General Manager:** William Nichols

**Telephone:** (312) 928-8312

**TTY:** (312) 264-9881      **Fax:** (312) 928-8511

**Transportation Managers' Office:**

**Telephone:** (312) 264-2578

**TTY:** (312) 264-8963      **Fax:** (312) 264-6522

### **Howard Terminal**

7535 N. Hermitage Av., 60626

**Transportation Managers' Office:**

**Telephone:** (312) 262-4163

**TTY:** (312) 262-9384      **Fax:** (312) 262-8777