

CAREER OPPORTUNITIES IN PUBLIC TRANSIT:

THE CHICAGO TRANSIT AUTHORITY



cta

CTA FACTS

The Chicago Transit Authority operates the second largest public transportation system on the North American continent.

Weekday riding totals 1.9 million trips. In 1987, there were 586.5 million rides.

With 12,900 posted stops, buses make more than 26,900 trips a day. The CTA has 2,247 buses operating over 131 routes totalling 2,090 route miles.

More than 2,100 train trips are made daily from the 142 stations on the rapid transit system. The CTA's fleet of 1,217 rapid transit cars operates over six routes covering 215 miles of track.

The CTA's service area is composed of 220 square miles of the City of Chicago plus 37 suburbs with a total population of 3.7 million passengers.

Chicago is one of only a few cities in the world that has transit service around the clock. In the late night and early morning hours, nearly all of the rapid transit routes are in operation, and about 50 percent of the bus routes provide service.

The Chicago Transit Authority, which was created by state legislation, began operating on October 1, 1947 after acquiring the properties of the Chicago Rapid Transit Company and the Chicago Surface Lines. On October 1, 1952, the CTA became the sole operator of transit when it purchased the Chicago Motor Coach System.

MISSION

The mission of the Chicago Transit Authority is to provide high quality transit service that meets the needs of metropolitan Chicago and positively influences the region's development.

KEY GOALS

To deliver **convenient, on-time service** to provide in the service area. To maintain the highest possible standards of **passenger safety and security**.

To establish sensible, efficient and **equitable fares**.

To tailor **routes and schedules** to the changing travel patterns of the public.

To increase CTA's share of the **local travel market** through a better understanding of consumer preferences.

To enhance **communication with the public**.

To coordinate transit with **urban development** so that the region's resources are used most efficiently and environmental quality is improved.

To strengthen and stabilize CTA's **financial position** through the application of new technologies or strategies and the redevelopment of existing resources.

To enforce the highest standards of **professionalism and integrity**.

To increase fairness in **hiring and contracting**.

To foster a working environment conducive to safety, productivity and excellence.

ORGANIZATION

To ensure that our mission is accomplished successfully, we employ over 13,000 people with a variety of knowledge, abilities and skills. Our work force is comprised of the following job categories.

MANAGERIAL/PROFESSIONAL/TECHNICAL

Includes the fields of human resources, marketing, urban planning, finance, Law, computers and engineering.

ATTORNEYS specialize in transportation law and protect the interests of the company. MARKETING REPRESENTATIVES arrange and handle advertising. FINANCIAL ANALYSTS study rate trends and projections. BUYERS purchase equipment, supplies and services for the company.

Other important persons are the PERSONNEL ADMINISTRATOR who recruits and controls the hiring process of all workers; TRAINING COORDINATORS and INSTRUCTORS who coordinate in-service training of all new employees; ACCOUNTING SPECIALISTS who keep accurate bookkeeping record of transactions; and BUDGET personnel who study profit margins and respond to federal regulatory demands. TRANSIT ANALYSTS and PLANNERS design routes, evaluate and plan transit services and facilities.

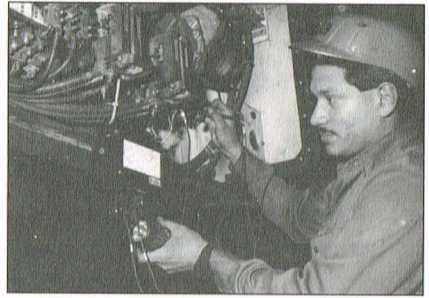


CRAFTS

Includes the trades of carpentry, plumbing, printing, upholstering, pipe fitting and mechanics.

Skilled craftworkers maintain the rail & bus system and rebuild it for the future. MACHINISTS' and ELECTRICAL WORKERS', produce the energy efficient machines of today. SHEET METAL WORKERS or WELDERS repair entire sections of cars. TOOL AND DIE MAKERS design and produce the parts to maintain the new, complicated engine housings.

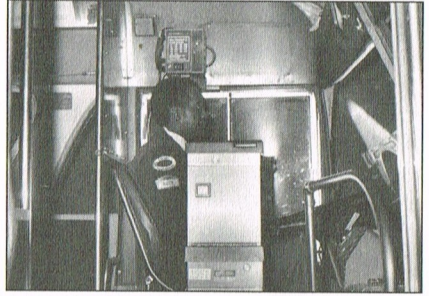
Throughout the railyards and rail right-of-ways MAINTENANCE and COMMUNICATIONS WORKERS direct traffic and install the signals and switches necessary to maintain train control. SIGNAL MAINTAINERS work in groups and are responsible for installing new equipment and making repairs. Individual SIGNAL MAINTAINERS control assigned sections of track and all the control devices in that area.



OPERATORS

Bus Operators work out of garages and drive assigned routes...collecting fares, giving information, and keeping a schedule of stops.

LOCAL BUS OPERATORS relieve millions of people from the daily traffic jam. RAPID TRANSIT MOTORMEN AND CONDUCTORS provide large cities with rail transportation, a quick and efficient form of mass transit.

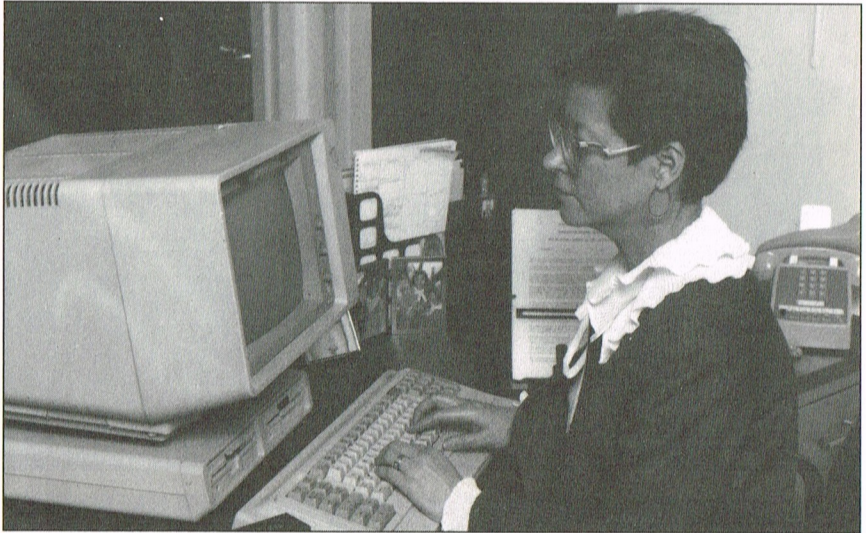
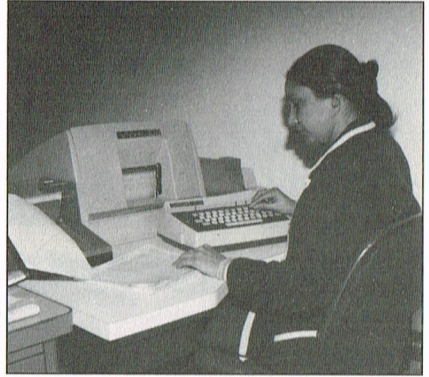


ADMINISTRATIVE SUPPORT

Includes the coordination of office services, compilation of statistical data, conference planning and memoranda preparation.

Support and office employees are needed to keep any transit system in high gear.

OFFICE MANAGERS coordinate the activities of all clerical and support workers. Working directly under the manager are COMPUTER OPERATORS and KEY PUNCH OPERATORS. SECRETARIES handle typing, filing and all correspondence in and out of the Authority. OFFICE CLERICAL EMPLOYEES inventory and control supplies in the office. MAIL CLERKS separate, route and distribute all mail in and out of the station.



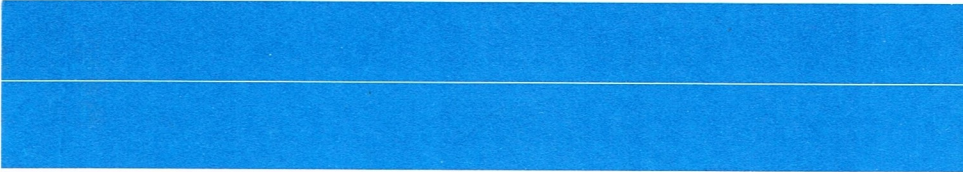


EQUAL OPPORTUNITY EMPLOYER

It is the policy of the Chicago Transit Authority that no employee or applicant for employment will be discriminated against because of race, religion, color, sex, national origin, ancestry, handicap or unfavorable military discharge.

EMPLOYMENT OPPORTUNITIES

If you would like to be considered for employment opportunities at the CTA, submit a detailed resume to the Chicago Transit Authority, Personnel Administration Department, Room 742, Merchandise Mart Plaza, P.O. Box 3555, Chicago, IL 60654. Resumes will be kept on file for one calendar year.



*CTA offers Career Awareness presentations
for elementary and high school students.*

For further information, call or write:

**CTA Community Relations
Merchandise Mart, Rm. 411
P.O. Box 3555
Chicago, Il 60654
Phone: 664-7200, Ext. 3582**

