

# MAINLINE

L I F T   B U S   S E R V I C E



## ***ATTENDANT SUBSIDY PROGRAM***







## **Attendant Subsidy Program**

The Chicago Transit Authority (CTA) is introducing a new service for persons with disabilities called the Attendant Subsidy Program. This program will increase your travel choices by allowing you and your attendant to pay reduced fares when riding CTA's mainline bus and rapid transit system.

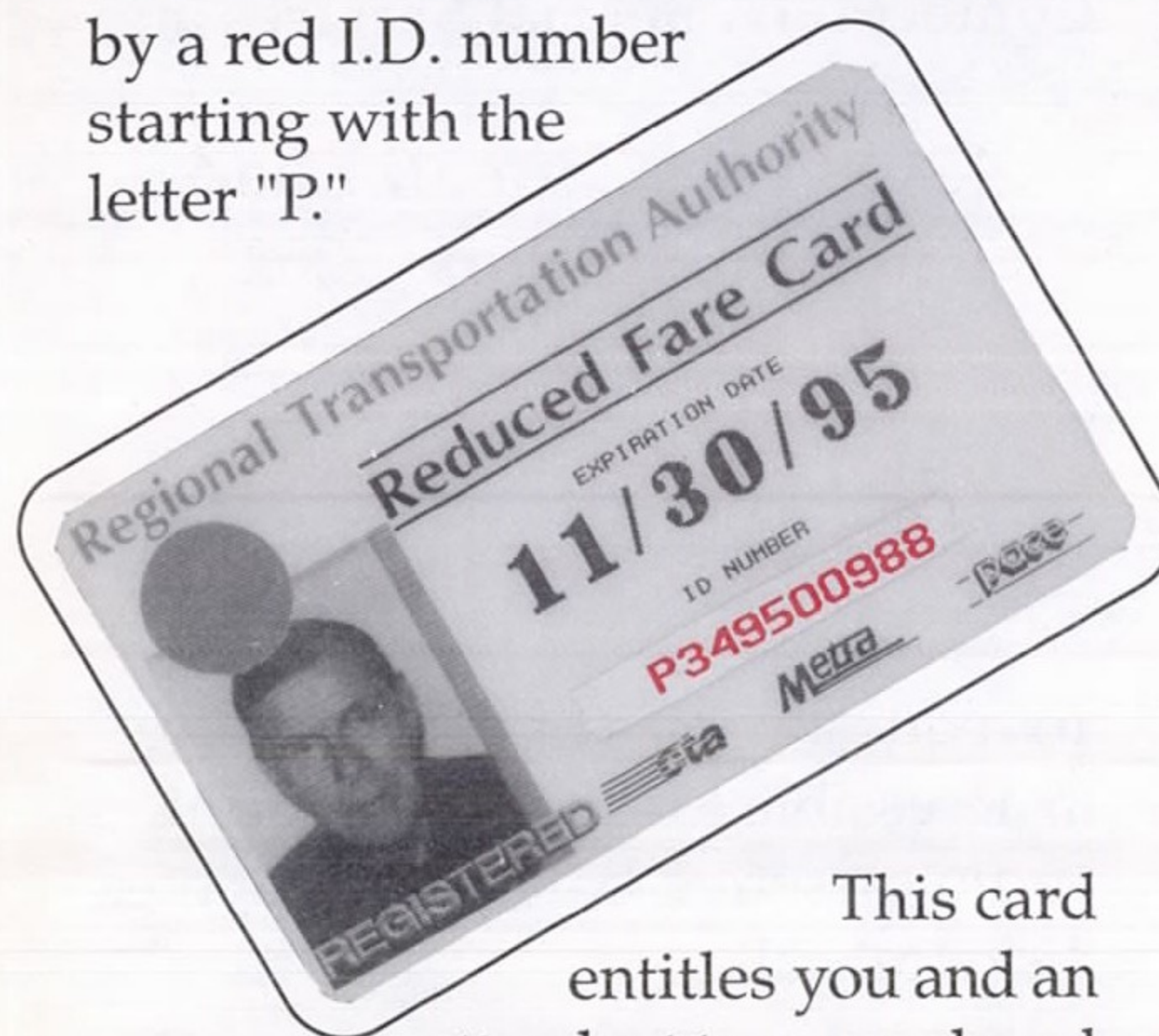
You can travel more easily by not having to call ahead when you use CTA's scheduled bus and rail lines, and your attendant can ride with you at reduced cost to provide any necessary assistance you may need.

### **Who is eligible?**

Anyone certified under CTA's or Pace's Special Services Programs.

*Special Services passengers must have a special RTA reduced fare card with the red identification number in order to take part in the Attendant Subsidy Program.*

If you are certified under the CTA or Pace Special Services Programs you are automatically eligible to receive a special RTA Reduced Fare Card. The card is identified by a red I.D. number starting with the letter "P."



This card entitles you and an attendant to pay reduced fares when riding CTA's mainline bus and rapid transit system.

Under this program, you may ride alone and pay a reduced fare. If you need an attendant in order to travel on the mainline system, both you and your attendant may ride and each of you pays a reduced fare. All you need to do is show the fare collecting employee your specially coded RTA Reduced Fare card.

### **How do I get a special RTA reduced fare card?**

New applicants who are approved for Special Services, or people who are recertified under the program, automatically receive a special RTA Reduced Fare Card.

### **How does the attendant subsidy program work?**

In order to receive the reduced fares, you must show the fare collecting employee your special RTA Reduced Fare Card with the red identification number.







You should tell the fare collecting employee that you have an attendant who will be providing assistance during the trip. You and your attendant are required to pay your fares at the same time and your attendant must remain with you during the entire trip.

### ***How much will a trip cost?***

Both you and your attendant pay the applicable reduced fare when participating in the Attendant Subsidy Program. The amount will vary depending on the time of day you travel and whether you pay with a pass, cash or token.

### ***Where can I travel?***

You can travel most anywhere main-line bus and rapid transit rail lines go, at any time of the day or night.

You can obtain information on CTA services, including accessible bus routes and rail stations from the RTA Travel Information Center by calling:

**(312) 836-7000**

**TTY (312) 836-4949**

**(For the Deaf, Hearing or Speech Impaired)**

The RTA Travel Information Center is open daily from 5:00am to 1:00am.

### ***Who should I call with questions or complaints regarding the program?***

Contact CTA Special Services at:

**4545 West Cermak Road  
Chicago, Illinois 60623**

**(312) 521-1154**

**TTY (312) 521-1153**

**(For the hearing impaired)**

To request copies of this brochure in accessible formats (large print, audio cassettes, braille, or computer diskette) call:

**(312) 664-7200 ext. 3316**

