



**cta**

# Special Services



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**T**he Chicago Transit Authority offers safe, reliable, door-to-door, prescheduled public transit service for disabled users of its improved Special Services program.



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**F**or 90 cents, a full-fare token, or full-fare monthly pass, this tailor-made special service is available to pick you up every day, from 5 AM to 1 AM.

**I**n keeping with your schedule you may plan ahead as much as 24 hours, but we ask that you make your plans at least eight hours ahead of time. Scheduling staff are available for 16 hours daily - 5 AM to 9 PM (6 AM until 8 PM on weekends and holidays) to accommodate your plans and to eliminate the need to rush-call as soon as the telephone lines are open.

**B**esides this convenient door-to-door service, a number of 'L' and Subway train stations and hundreds of rail cars are also accessible to disabled riders. Detailed information on station locations is available to prospective users by calling 664-7200, Ext. 3366.

**A**nyone certified by a physician as being physically unable to use existing transit facilities is eligible to use the CTA Special Services program. Attendants may also accompany you.

**M**ultiple carriers provide this service, and riders have a choice of using any of the companies they desire.

**D**rivers are specially trained to meet your needs, and will pick you up at your door at a prearranged time and deliver you conveniently to the door of your selected destination. They will also assist you with one or two parcels weighing a total of no more than 50 pounds. Wheelchair users may be assisted in negotiating curbs.

**A**pplications for CTA's Special Service program, and complete program details, are available to you by calling CTA Special Services at 527-1700, or by writing:

*Special Services  
Chicago Transit Authority  
Washington Garage  
P.O. Box 3555  
Chicago, Illinois 60654*

Your comments are welcome. Commendations and complaints will be handled by CTA. Please write to the above address, or call 527-1700, TTY (for the hearing impaired) 226-3708.





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P.O. Box 3555  
Merchandise Mart Plaza  
Chicago, Illinois 60654

Address Correction Requested