

CHICAGO TRANSIT AUTHORITY

SUPERVISORY CALL CODES

- 10-1 Receiving poorly
- 10-2 Receiving well
- 10-3 Stop transmitting
- 10-4 Message received and understood
- 10-7 Out of service
- 10-8 In service
- 10-20 What is your location?
- 10-21 Call by telephone
- 10-31 Security officer needs assistance
- 10-40 How do you receive my radio transmission?
- 10-50 Make service check from designated time point on line
- 10-51 Go to location and assist as appropriate
- 10-53 Switch, turnback, reroute, fill vehicles from another route or handle reliefs and fallbacks
- 10-54 Space service to equalize headways
- 10-55 Inspect all subways within your district, clear sewer covers
- 10-59 Salt overpasses, underpasses, bridges, approaches and important intersections to clear ice
- 10-60 Check operator
- 10-61 Employee injured
- 10-62 Employee sick
- 10-63 Other person sick or injured
- 10-68 Repeat message
- 10-71 Collision of CTA vehicle and an object
- 10-72 Collision of CTA vehicle and person
- 10-73 Collision of CTA vehicle and other vehicle
- 10-74 Collision of CTA vehicles
- 10-75 Derailment
- 10-77 Depress train PA switch until message is completed to allow controller to make announcement to passengers

(Over)

- *10-80 Fire
 - 10-81 Police - Not at scene or new rendezvous needed. Give location
 - 10-82 Police assistance not required
 - 10-83 Throwing at bus or train
 - 10-84 Assist with fare dispute
 - *10-86 Disturbance in progress
 - *10-87 (Rail only) If train is standing in station, remain standing; if train is enroute to next station, stop, reduce speed, approach slowly and do not enter station until police or supervisor signals you to enter station
 - *10-88 Alarm bus, station or train
 - *10-90 Bomb threat
 - *10-91 Weapon threat
 - 10-99 Dire emergency. Stop all other transmission
- *Controller will send police, fire and supervisors as appropriate in such cases.

GENERAL RULES

1. All calls must be answered promptly, provided such action is consistent with safe operation.
2. When talking, have button depressed; when listening, have button released.
3. Keep all messages short and concise. Use code numbers when applicable.
4. When speaking, hold the mike one inch from your mouth and speak in a normal voice.
5. Do not transmit any communication other than company business.
6. Do not use profanity or vulgarity.
7. If the radio becomes defective, call the Controller from the CTA or public telephone at the first opportunity.